

MEMO

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From:
Kris Hinskey

Date:
November 27, 2019

Arcadis Project No.:
30016352 (MI001454.0007)

Subject:
Livonia Transmission Plant
November 2019 Complaint Memo
36200 Plymouth Road, Livonia, Wayne County, Michigan
EGLE Site ID No. 82002970

This memo was prepared by Arcadis of Michigan, LLC (Arcadis) on behalf of Ford Motor Company (Ford) in response to the May 28, 2019 letter from the Michigan Department of Environmental, Great Lakes, and Energy (EGLE), requesting that Ford provide a monthly written summary documenting residents' concerns during installation of the interim preemptive mitigation systems. The summary will provide documentation of complaints received from the residents, the response provided to the residents, address the complaints, and the resolution of the complaint. The attached table summarizes the correspondence that occurred in November 2019.

Arcadis, on behalf of Ford, will continue to work closely with the residents of Alden Village Subdivision to ensure that all of the complaints and issues associated with the installation of the interim preemptive mitigation activities are addressed in accordance with the Public Outreach Plan submitted to the EGLE on June 28, 2019.

Attachments

Table 1 - Summary of November 2019 Complaints

Property Address	Property Owner	Date of Complaint / Issue	Complaint/Issue	Response Provided	Resolution Completed or Planned
12101 Brewster Avenue	Keith Lemmon	11/22/2019	Mr. Lemmon indicated that there are new cracks in his driveway from where the PODs were sitting. Mr. Lemmon stated that he had observed the cracks when the PODs were being picked up. He said he had pointed them out to the truck driver, but that the truck driver did not seem to care, take any pictures, or make any notes.	Arcadis inspected and photographed the cracks. Arcadis touched the cracks and rubbed a finger over the edge of the cracks to feel which one were rough and angular, and which ones were smooth and rounded. Arcadis informed Mr. Lemmon that the pictures taken would be passed along and the project leaders would review them and make a decision. Arcadis explained that if a repair is to be made, new concrete would not be poured until the spring after the winter freeze/thaw cycle.	Planned