

MEMO

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From:
Kris Hinskey

Date:
February 28, 2020

Arcadis Project No.:
30042006

Subject:
Livonia Transmission Plant
February 2020 Complaint Memo
36200 Plymouth Road, Livonia, Wayne County, Michigan
EGLE Site ID No. 82002970

This memo was prepared by Arcadis of Michigan, LLC (Arcadis) on behalf of Ford Motor Company (Ford) in response to the May 28, 2019 letter from the Michigan Department of Environmental, Great Lakes, and Energy (EGLE), requesting that Ford provide a monthly written summary documenting residents' concerns during installation of the interim preemptive mitigation systems. The summary will provide documentation of complaints received from the residents, the response provided to the residents, address the complaints, and the resolution of the complaint. The attached table summarizes the correspondence that occurred in February 2020.

Arcadis, on behalf of Ford, will continue to work closely with the residents of Alden Village Subdivision to ensure that all of the complaints and issues associated with the installation of the interim preemptive mitigation activities are addressed in accordance with the Public Outreach Plan submitted to the EGLE on June 28, 2019.

Attachments

Table 1 - Summary of February 2020 Complaints

Property Address	Property Owner	Date of Complaint/Issue	Complaint/Issue	Response Provided	Resolution Completed or Planned
12066 Boston Post	Gordon Vanzo	2/19/2020	During the electrical inspection that the City of Livonia conducted with Arcadis and the electrician, Mr. Vanzo showed Arcadis several locations in his house where the dry wall has cracked. Mr. Vanzo says that these are all new and the cracks in the drywall were not present previous to the installation and operation of the mitigation. Mr. Vanzo says he thinks the system is drying the sand below the house and causing the foundation to shift.	Arcadis will retain Belfor to conduct an inspection to evaluate the issue.	Planned
12131 Boston Post Road	Kathy Gardner	2/10/2020	The Gardner's are concerned about the moisture under the wood and mold near the sump.	Arcadis is working with the homeowner to troubleshoot the source of the moisture.	Planned
		2/10/2020	Mrs. Gardner showed Arcadis three broken pieces of her Christmas village, which had been packed away in buckets. The buckets were moved by Arcadis or its subcontractor and Mrs. Gardner says they must have broken in the process. There was also a third piece which she had already replaced. She showed the receipt and said this piece was broken into so many pieces that she replaced it before Christmas.	Arcadis will reimburse the cost of the broken pieces of Mrs. Gardner's Christmas village.	In Progress
		2/10/2020	Mrs. Gardner complained about the stairs, indicating that they were very squeaky and that a floor board was cracked.	Arcadis will work with the subcontractor to correct the homeowners issues with the stairs.	Planned
12075 Brewster	Kenneth / Joyce McDonald	2/17/2020	Mrs. McDonald noticed an odor coming from the crawl space while Arcadis was completing work. She indicated that the odor is making her feel sick.	Arcadis informed Mrs. McDonald that they are sealing the liner with a heat gun and continually monitoring the air in the crawl space. No detections on the PID were observed during air monitoring. Venting through the garage was discussed, however Mrs. McDonald did not want to leave the garage door open in the cold weather. Mrs. McDonald decided to go to the neighbors until the liner work was completed.	Completed
34800 Standish	Brad Jankalski	2/24/2020	Mr. Jankalski cancelled the R1 VI sampling events and will not be allowing access to his property moving forward. He feels misinformed about the monitoring well and did not realize it was going to be so big or be permanent. Mr. Jankalski indicated that he will be contacting his lawyers to get the well removed.	Arcadis will wait for a response from Mr. Jankalski's lawyer on the next steps.	In Progress