MEMO



To:

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From:

Kris Hinskey

Date:

March 31, 2020

Arcadis Project No.: 30042006

Subject:

Livonia Transmission Plant March 2020 Complaint Memo 36200 Plymouth Road, Livonia, Wayne County, Michigan EGLE Site ID No. 82002970

This memo was prepared by Arcadis of Michigan, LLC (Arcadis) on behalf of Ford Motor Company (Ford) is in response to the May 28, 2019 letter from the Michigan Department of Environmental, Great Lakes, and Energy (EGLE), requesting that Ford provide a monthly written summary documenting residents' concerns during installation of the interim preemptive mitigation systems. The summary will provide documentation of complaints received from the residents, the response provided to the residents, address the complaints, and the resolution of the complaint. The attached table summarizes the correspondence that occurred in March 2020.

Arcadis, on behalf of Ford, will continue to work closely with the residents of Alden Village Subdivision to ensure that all of the complaints and issues associated with the installation of the interim preemptive mitigation activities are addressed in accordance with the Public Outreach Plan submitted to the EGLE on June 28, 2019.

Attachments

Table 1 - Summary of March 2020 Complaints



Property Address	Property Owner	Date of Complaint / Issue	Complaint/Issue	Response Provided	Resolution Completed or Planned
12091 Brewster	Henry Schires		Mr. Schires indicated that he did not want his garage floor retro coated. He is concerned about damage to a racing vehicle and a couple motorcycles that would have to be removed from the garage. He indicated he might allow the flooring application in the fall after his work with the vehicle is completed. Mr. Schires also asked why the State was requiring the work to be completed, as it is detached from his home and he doesn't spend time out there.	Arcadis indicated that motorcycles and vehicles can be moved out of the garage with insured movers. A secure storage container(s) large enough to store the vehicle and motorcycles would be provided. Arcadis let Mr. Schires know that EGLE views the space to have a potential risk because it is an enclosed space that can be occupied.	Completed
34480 Capitol	Johnnie / Julie Henry	3/30/2020	Mr. Henry approached an Arcadis employee from a distance greater than 6 feet and stated that when he was replacing the filter on the furnace yesterday, he noticed that he could see dirt through a cutout under the furnace. He was concerned that the area beneath the furnace was not lined.	Arcadis contacted the homeowners and requested permission to access their crawlspace. Access to the crawlspace was provided, and an inspection was performed in the area underneath the furnace. Photos were taken documenting the completed liner install in this area. The area underneath the furnace contains duct work and insulation is visible, however, the area underneath the furnace is protected by the liner.	Completed

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