

# MEMO



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From:  
Kris Hinskey

Date:  
January 31, 2023

Arcadis Project No.:  
30146655

Subject:  
Livonia Transmission Plant  
4Q 2022 Complaint Memo  
36200 Plymouth Road, Livonia, Wayne County, Michigan  
EGLE Site ID No. 82002970

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This memo was prepared by Arcadis of Michigan, LLC (Arcadis) on behalf of Ford Motor Company (Ford) in response to the May 28, 2019 letter from the Michigan Department of Environmental, Great Lakes, and Energy (EGLE), requesting that Ford provide a monthly written summary documenting residents' concerns during installation and operation and maintenance of the interim preemptive mitigation systems. The summary provides documentation of complaints received from the residents, the response provided to the residents, address the complaints, and the resolution of the complaint.

As discussed during the meeting with EGLE on October 22, 2020, Ford is now providing the complaint log updates on a quarterly basis, with this quarterly update covering the fourth quarter of 2022 (October through December 2022). No complaints were received from the residents during the fourth quarter of 2022. The next Complaint Memo will be submitted in April 2023.

Arcadis, on behalf of Ford, will continue to work closely with the residents of Alden Village Subdivision to ensure that all of the complaints and issues associated with the installation of the interim preemptive mitigation activities are addressed in accordance with the Public Outreach Plan submitted to the EGLE on June 28, 2019.