

# Memo

**SUBJECT**

Livonia Transmission Plant  
1Q 2023 Complaint Memo  
36200 Plymouth Road, Livonia  
Wayne County, Michigan  
EGLE Site ID No. 82002970

**TO**

Jeanne Schlaufman  
Environmental Quality Specialist  
EGLE Warren District Office  
27700 Donald Court  
Warren, Michigan 48092-2793  
[Schlaufmanj1@michigan.gov](mailto:Schlaufmanj1@michigan.gov)

**DATE**

April 28, 2023

**DEPARTMENT**

Environment

**PROJECT NUMBER**

30167538

**COPIES TO**

Mr. Paul Owens, EGLE  
Ms. Beth Vens, EGLE  
Mr. Todd Walton, Ford

**NAME**

Kris Hinskey  
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This memo was prepared by Arcadis of Michigan, LLC (Arcadis) on behalf of Ford Motor Company (Ford) in response to the May 28, 2019 letter from the Michigan Department of Environmental, Great Lakes, and Energy (EGLE), requesting that Ford provide a monthly written summary documenting residents' concerns during installation and operation and maintenance of the interim preemptive mitigation systems. The summary provides documentation of complaints received from the residents, the response provided to the residents, address the complaints, and the resolution of the complaint.

As discussed during the meeting with EGLE on October 22, 2020, Ford is now providing the complaint log updates on a quarterly basis, with this quarterly update covering the first quarter of 2023 (January through March 2023). No complaints were received from the residents during the first quarter of 2023. The next Complaint Memo will be submitted in July 2023.

Arcadis, on behalf of Ford, will continue to work closely with the residents of Alden Village Subdivision to ensure that all the complaints associated with the interim preemptive mitigation activities are addressed in accordance with the Public Outreach Plan submitted to EGLE on June 28, 2019.