## Memo



**SUBJECT** 

Livonia Transmission Plant 2Q 2023 Complaint Memo 36200 Plymouth Road, Livonia Wayne County, Michigan EGLE Site ID No. 82002970

DATE

July 31, 2023

**DEPARTMENT**Environment

**COPIES TO** 

Mr. Paul Owens, EGLE Ms. Beth Vens, EGLE Mr. Todd Walton, Ford то

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This memo was prepared by Arcadis of Michigan, LLC (Arcadis) on behalf of Ford Motor Company (Ford) in response to the May 28, 2019 letter from the Michigan Department of Environmental, Great Lakes, and Energy (EGLE), requesting that Ford provide a monthly written summary documenting residents' concerns during installation and operation and maintenance of the interim preemptive mitigation systems. The summary provides documentation of complaints received from the residents, the response provided to the residents, address the complaints, and the resolution of the complaints.

This quarterly update covers the second quarter of 2023 (April through June 2023). No complaints were received from the residents during the second quarter of 2023.

As discussed in the July 6, 2023 tri-weekly meeting between Ford, Arcadis, and EGLE, it was agreed by all parties that moving forward this complaint log will no longer be submitted on a quarterly basis. In the event that a complaint(s) is received, EGLE will be notified either by email or during the tri-weekly meetings.

Arcadis, on behalf of Ford, will continue to work closely with the residents of Alden Village Subdivision to ensure that all the complaints associated with the interim preemptive mitigation activities are addressed in accordance with the June 28, 2019 Public Outreach Plan.